John Jordan

Director of Academic Support Programs

Student Advising & Mentoring (SAM) Center

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EDUCATION

Ed.D.	Sam Houston State University, Huntsville, TX Educational Leadership – Higher Education Dissertation—Academic Performance: A Retrospective Investigation of Study Skills and LASSI Performance	Aug. 2016
M.Ed.	Sam Houston State University, Huntsville, TX Curriculum and Instruction	May 2008
M.A.	Sam Houston State University, Huntsville, TX History	May 2005
B.A.	Sam Houston State University, Huntsville, TX Philosophy with Honors, <i>cum laude</i>	May 2003

PUBLICATIONS

Manuscripts Published

- Jordan, J., Wachsmann, M., Hoisington, S., Gonzales, V., Valle, R., Lambert, J., Aleisa, M., Wilcox, W., Benge, C., & Onwuegbuzie, A. J. (2017). Collaboration patterns as a function of article genre among mixed researchers: A mixed methods bibliometric study. *Journal of Educational Issues*, 3(1), 83-108. doi:10.5296/jei.v3i1.10699
- Story, C., Ferguson, M., & Jordan, J. (2015). Professional mentoring for undergraduate students on academic suspension: An intervention. In Dominguez, N. & Gandert, Y. (Eds.). 8th Annual Mentoring Conference Proceedings – New Perspectives in Mentoring: A Quest for Leadership Excellence & Innovation (pp. 285-289). Albuquerque, NM: University of New Mexico.
- Jordan, J., Parker, M., Li, X., & Onwuegbuzie, A. J. (2015). Effect of study skills program participation on undergraduate student academic performance. *International Journal of Education*, 7(1), 247-265. doi:10.5296/ije.v7i1.6888
- Jordan, J. (2013). Academic advising and challenges in boosting graduation rates. In R.M. Bustamante (Ed.), *Collection of cases in higher education leadership* (pp. 93-96). Dubuque, Iowa: Kendall-Hunt.

Manuscripts Accepted

- Onwuegbuzie, A. J., Wilcox, R., Gonzales, V., Hoisington, S., Lambert, J., Jordan, J., Benge, C. L., Wachsmann, M. S., & Valle, R. (tbd). Collaboration patterns among mixed researchers: A multidisciplinary examination. *International Journal of Multiple Research Approaches*.
- Jordan, J., Wilcox, R., Paitson, D., Parker, M., Li, X., & Onwuegbuzie, A. J. (tbd). The role of doctoral studies on the relationships between select doctoral students and their partners: A collective case study. *The Qualitative Review*.

PRESENTATIONS/WORKSHOPS

Presentations Conducted

- Jordan, J., Skidmore, S. T., & Combs, J. P. (2017, April). *Effect of study skills participation on freshmen academic performance*. Paper presented at the annual meeting of the American Educational Research Association, San Antonio, TX.
- **Jordan, J.**, Skidmore, S. T., & Combs, J. P. (2017, April). *Study skills class membership and academic performance*. Poster presented at the annual meeting of the American Educational Research Association, San Antonio, TX.
- Fors, S., & Jordan, J. (2017, March). My Success Planner An overview for you. Presented at the 2017 Professional Development Conference of Sam Houston State University, Huntsville, TX.
- Hoisington, S., Gonzales, G., Wachsmann, M. S., Wilcox, J., Jordan, J., Benge, C. L., Onwuegbuzie, A. J. (2017, February). *Relationship between degree of collaboration and research article output in the two mixed research journals: A mixed methods bibliometric study*. Paper presented at the annual meeting of the Southwest Educational Research Association, San Antonio, TX.
- Jordan, J., Skidmore, S. T., & Combs, J. P. (2017, February). *College freshman LASSI scores and academic performance*. Paper presented at the annual meeting of the Southwest Educational Research Association, San Antonio, TX.
- Jordan, J., Ferguson, M., & Story, C. (2016, October). *Professional mentoring: A programmatic intervention for suspended students*. Presented at the annual meeting of NACADA, Atlanta, GA.
- Jordan, J., & Sechelski, A. (2016, October). Advancing assessment: Beyond headcounts in academic support programs. Presented at the annual meeting of NACADA, Atlanta, GA.
- Jordan, J., Wachsmann, M. S., Hoisington, S., Gonzales, V., Valle, R., Lambert, J., Aleisa, M., Wilcox, W., & Onwuegbuzie, A. J. (2016, April). *Collaboration patterns as a function of article genre among mixed researchers: A mixed methods bibliometric study*. Paper presented at the annual meeting of the American Educational Research Association, Washington, DC.
- Jordan, J., & Roberts, J. (2015, December). *Student support services assessment: Moving beyond headcounts*. Presented at the annual meeting of the Southern Association of Colleges and Schools Commission on Colleges, Houston, TX.
- Story, C., Ferguson, M., & Jordan, J. (2015, October). Professional mentoring for undergraduate students on academic suspension: An intervention. Paper presented at the annual meeting of the University of New Mexico Mentoring Institute, Albuquerque, NM.

- Arellano Arriaga, M., & **Jordan, J.** (2015, October). *Establishing leadership in and through education – A minority-male initiative*. Presented at the annual meeting of NACADA, Las Vegas, NV.
- Wilcox, R., Jordan, J., Wachsmann, M. S., Hoisington, S., Gonzales, V., & Onwuegbuzie, A. J. (2015, August). Authorship, collaboration, and gender: A multidisciplinary examination of trends among mixed researchers. Paper presented at the meeting of the Mix Methods International Research Association Conference—Engaging Patients in Health Care Systems: A Pragmatic, Mixed Methods Approach, San Antonio, TX.
- Jordan, J. (2015, March). Academic support programs: The importance of and methods of assessment. Presented at the Region 7 meeting of NACADA, Baton Rouge, LA.
- Onwuegbuzie, A. J., Wilcox, R., Gonzales, V., Hoisington, S., Lambert, J., Jordan, J., Aleisa, M., Benge, C. L., & Wachsmann, M. S. (2015, March). *Collaboration patterns among mixed researchers: A multidisciplinary examination*. Paper presented at the meeting of the Mixed Methods International Research Association Caribbean Conference, Kingston, Jamaica.
- Jordan, J. (2015, February). *The predictive value of age, classification, and GPA on academic dishonesty: A secondary canonical correlational analysis.* Paper presented at the annual meeting of the Southwest Educational Research Association, San Antonio, TX.
- Jordan, J., Wilcox, R., Paitson, D., & Parker, M. (2015, February). *The role of doctoral studies on the relationships between select doctoral students and their partners: A collective case study*. Paper presented at the annual meeting of the Southwest Educational Research Association, San Antonio, TX.
- Jordan, J., Parker, M., Li, X., Scott, S., & Bullion, A. (2014, February). *Impact of a study skills program participation on student academic performance*. Paper presented at the annual meeting of the Southwest Educational Research Association, New Orleans, LA.

Workshop Conducted

Parker, M., Wilcox, R., Gonzalez, V., Jordan, J., Lebron, J., Paitson, D., Valle, R., Skidmore, S. T., & Combs, J. P. (2015, February). Secondary data analysis: Lessons learned in a doctoral level statistics course. Workshop conducted at the annual meeting of the Southwest Educational Research Association, San Antonio, TX.

Campus & Departmental Talks

- *Project CONNECT Graduate school panel.* Sam Houston State University, Student Symposium, April 2015, Huntsville, TX.
- Preparing to pass: Tips for test-taking success and for overcoming test anxiety. Sam Houston State University, Student Symposium, October 2014, Huntsville, TX.

WORK/PROFESSIONAL EXPERIENCE

Director of Academic Support Programs (ASP; Aug. 2014 to Present)

Sam Houston State University

Leading and supervising ASP in the SAM Center – Mentoring department; supervising and conducting hiring, training, and organization of department personnel; developing academic support programs; assessing and evaluating program effectiveness; providing professional academic mentoring to students; analyzing data and writing reports; disseminating departmental information and goals to internal and external associates; writing grants and budgeting.

Interim-Executive Director of Student Advising and Mentoring (May 2017 to Aug. 2017) Sam Houston State University

Led and supervised the academic advising and mentoring personnel and processes of the SAM Center; created a comprehensive campus advising communication plan; created online advising processes; implemented academic advising software; assessed and evaluated program effectiveness; onboarded additional departments to centralized advising; streamlined advising processes and record keeping; communicated departmental information and goals to internal and external associates.

Doctoral Internship – Office of the Provost & Academic Affairs (Aug. 2014 to Dec. 2014)

Sam Houston State University

Edited and revised SACS 2.10 report; evaluated academic support services assessment methods within the division of Academic Affairs; identified methods of improving assessment; reviewed academic support services strategic plans and mission statements; discussed higher education finance, strategic planning, and accreditation concerns; developed skills in assessment, strategic planning, and report writing.

Associate Director of ASP (Jun. 2012 to Jul. 2014)

Sam Houston State University

Administered Academic Improvement Mentoring (AIM) programs; administered the Study Skills workshop series and instructor training; provided professional academic mentoring to students; aggregated and disaggregated program data and reports; disseminated ASP information and goals to internal and external associates; supervised 18 student workers, 2 interns, and 5 co-workers.

Administrative Assistant/Mentor for ASP (Jan. 2007 to May 2012)

Sam Houston State University

Provided professional academic mentoring to students; aggregated and disaggregated program data and reports; disseminated ASP information and goals to internal and external associates.

Academic Challenge Facilitator (Fall 2006 to Spring 2011)

Sam Houston State University

Recruited and trained volunteers for the regional (Fall) and state (Spring) Academic Challenge competitions; organized, set-up, and supervised "tear down" of facilities for the competitions; kept official scores; conducted customer service and troubleshooting duties.

Pool Lecturer/Mentor for ASP (Aug. 2005 to Jan. 2007)

Sam Houston State University

Provided professional academic mentoring to students; aggregated and disaggregated program data and reports; disseminated ASP information and goals to internal and external associates.

Teaching Assistant – History Department (Aug. 2003 to May 2005)

Sam Houston State University

Graded assignments; organized class structure; lectured on a variety of topics.

TEACHING

Undergraduate

History – Sam Houston State University (SHSU)

American History: Pre-Colonial through Reconstruction (1877) Fall 2005, 2007, 2010, 2011, 2012, 2013, 2014, 2016 Spring 2006, 2007, 2011, 2012, 2013, 2014, 2015 Summer 2007, 2008
American History: Reconstruction (1877) to Present Fall 2006, 2008 Spring 2008, 2009, 2011, 2013, 2016

Summer 2007, 2009

World History: Pre-History to European Renaissance Fall 2009, 2010 Spring 2007, 2009 Summer 2006 World History: European Renaissance to Present Spring 2008 Summer 2008

First Year Experience – SHSU

Introduction to Collegiate Studies Fall 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013 Teaching Assistant History – SHSU American History: Pre-Colonial through Reconstruction (1877) Fall 2004 Spring 2005 World History: Pre-History to Renaissance Fall 2003 Spring 2004

Graduate

Teaching Assistant – SHSU Higher Education Concepts in Academic Advising

Fall 2014

PROFESSIONAL SERVICE/AFFILIATIONS

Professional Memberships/Affiliations

American Educational Research Association (AERA) (2016 to Present) Mixed Methods International Research Association (MMIRA) (2015 to Present) NACADA: The Global Community for Academic Advising (2014 to Present) Southwestern Educational Research Association (SERA) (2013 to Present)

Professional Service

Interviewer – Sam Houston Enhancing Leadership In and Through Education (SH ELITE) Interview Workshop (2014 to Present)

Program Review Committee – SHSU Testing Center (2017)

Reviewer – NACADA annual conference, Training and Development Track (2017)

- Reviewer AERA conference proposals, SIG Measurement and Assessment in Higher Education (2016-2017)
- Reviewer AERA conference proposals, SIG Mentoring and Mentoring Practices (2016-2017)
- Reviewer AERA conference proposals, SIG Mixed Methods Research (2016-2017)

Reviewer – AERA conference proposals, SIG – Studying and Self-Regulated Learning (2016)

Reviewer – SERA conference proposals, Division II - Instruction, Cognition, and Learning (2016)

Reviewer – NACADA, Region 7 conference proposals (2016)

Scorer – SHSU Foundations of Science CAT Scorer (2016)

Faculty Advisor – SHSU Undergraduate Research Symposium (URS) (2011, 2012, 2013, 2015) Reviewer – SERA conference proposals (2014)

Onsite Assistant Coordinator – SHSU Department of Library Science Children's Book Festival and Young Adult Conference (2001, 2002)

Departmental/University

- Member Reimagining the First Year, Curriculum Sub-Committee (2017 to Present)
- Member Strategic Enrollment Management (SEM) Committee 60X30, Debt Sub-Committee (2016 to Present)
- Member SEM Committee House Bill 5 (HB5) (2016 to Present)
- Member Educational Advisory Board (EAB) Student Success Collaborative (SSC) Leadership Committee (2014 to Present)
- Member EAB SSC SHSU Campus Advisory Board (2014 to Present)
- Member Academic Resource Center Committee (2013 to Present)
- Member SHSU URS Faculty Committee (2013 to Present)
- Member Reimagining the First Year, Faculty Sub-Committee (2016)
- Member New Student Admission Criteria Committee (2016)
- Member Elliot T. Bowers Honors College Entrance Committee (Spring 2009 to Fall 2014)

PROFESSIONAL CERTIFICATION

SSC Specialist from EAB (2015) Online Teaching Certificate from SHSU Online (2014)

TECHNICAL KNOWLEDGE

SPSS, QDA Miner, Microsoft OS Suite, Banner, DegreeWorks, Blackboard, COGNOS Report Systems, EAB's SSC Platform

GRANTS

Assessment Mini-Grant, Office of Academic Planning and Assessment, SHSU (2015)

HONORS AND AWARDS

- Graduate Student Research Award, Studying & Self-Regulated Learning SIG, AERA (2017) Jordan, J., Skidmore, S. T., & Combs, J. P. *Study skills class membership and academic performance*.
- Commission-Sponsored Conference Presentation, Assessment of Advising Commission, NACADA Annual Conference (2016) Jordan, J., & Sechelski, A. Advancing assessment: Beyond headcounts in academic
 - support programs.
- President's Employee Scholarship, SHSU (2013 to 2016)
- Educational Leadership Doctoral Scholarship, SHSU (2013 to 2016)
- Dean's Award for Graduate Research, SERA (2015)

Jordan, J., Wilcox, R., Paitson, D., & Parker, M. *The role of doctoral studies on the relationships between select doctoral students and their partners: A collective case study.*